

SemesterSafe LLC
Terms & Conditions
Last Updated: [February, 24, 2026]

These Terms and Conditions (“Terms”) form a legally binding agreement between Semester Safe Storage (“Semester Safe,” “we,” “us,” or “our”) and you (“Customer,” “you,” or “your”). The Terms govern your access to and use of our website and related online services located at semestersafestorage.com (the “Website”) and any pickup, storage, and delivery services we provide (collectively, the “Services”).

PLEASE READ CAREFULLY. By accessing the Website, whether or not you request a quote or place an order, you agree to these Terms. If you do not agree, do not use the Website or Services.

These Terms apply in addition to any other policies, disclosures, or written agreements we provide. If there is a conflict, these Terms control unless we expressly state otherwise in writing.

1) Changes to These Terms

We may update these Terms from time to time. Updated Terms will be posted on semestersafestorage.com with a revised “Last Updated” date. Your continued use of the Website or Services after updates are posted means you accept the updated Terms.

2) Customer Responsibilities

By using the Website or Services, you represent and agree that:

Eligibility. You are at least 18 years old and have the legal authority to enter into a contract.

Accurate information. You will provide accurate, current, and complete information (including contact and delivery details).

Payment obligations. You will provide valid payment information when required and pay all fees, charges, and taxes when due.

Dispute process first. You will contact us and attempt to resolve billing disputes with us before initiating a chargeback or payment dispute through your bank/card issuer.

Compliance. Your use of the Website/Services complies with all applicable laws and does not violate any agreement or obligation you have with a third party.

Your conduct. You are solely responsible for your actions on the Website and for any content you submit.

Personal use. Unless we explicitly agree in writing, you are using the Website and Services for personal, non-commercial purposes.

3) Prohibited Use of the Website

You may not, directly or indirectly:

Copy or republish Website content without our prior written permission.

Send spam, bulk messages, or commercial solicitations through the Website or to other users.

Use the Website or Services for any unlawful purpose.

Disrupt or interfere with the Website's operation, including attempting to bypass security features or access non-public areas.

Impersonate another person/entity or submit content that is fraudulent, defamatory, threatening, harassing, obscene, or otherwise harmful.

Upload or transmit malware or harmful code (including viruses, worms, trojans, spyware, or similar).

Reverse engineer or attempt to derive source code from any part of the Website, or modify/adapt the Website without authorization.

Collect or harvest data from the Website or about other users (including via bots, scrapers, spiders, crawlers, or automated tools) without express permission.

Violate others' privacy or intellectual property rights.

If we believe you have violated these Terms, we may (at our discretion) restrict or terminate your access to the Website and/or Services, without notice.

4) Storage Policy

4.1 What We Store

Our Services may include pickup, storage, and return delivery of items you submit for storage ("Items"), which can include (without limitation) packed boxes/bins and certain larger belongings listed or described during checkout on semestersafestorage.com.

4.2 Service Area and Delivery Radius

We will deliver stored Items to the return destination you choose within the service area we support. Our standard service area and any distance limits (if applicable) will be disclosed

during booking or on semestersafestorage.com. Delivery outside the standard area may be unavailable or may require additional fees.

4.3 Storage Facility and “Climate Controlled” Meaning

Items will be stored at a facility selected by Semester Safe. If we describe storage as “climate controlled,” that generally means the facility is designed to maintain safe storage conditions and ventilation for typical personal property. It does not guarantee constant air-conditioning or heating at all times, or that specific temperatures/humidity levels will be maintained.

4.4 Included Storage Period and Extensions

Unless your order states otherwise, the price you pay includes a storage period of four (4) months (the “Storage Period”).

If Items remain in storage beyond the Storage Period for any reason (including delayed scheduling, missed delivery windows, incomplete return information, unpaid balances, or Customer-requested extensions), you authorize us to charge for an additional storage term at the then-current rate in increments disclosed at the time of extension (for example, additional four-month terms or other increments we publish on semestersafestorage.com).

4.5 Abandoned Property

If you do not schedule return delivery, do not respond to our reasonable attempts to contact you, or do not pay amounts due, your Items may be treated as abandoned after the deadlines stated in your order confirmation or our payment/abandonment policy on semestersafestorage.com. Once Items are considered abandoned, we may dispose of them, donate them, or otherwise handle them as permitted by law, and you may remain responsible for any related costs (including disposal, transport, or unpaid balances).

5) Pickup Policy

5.1 Scheduling and Pickup Windows

To receive pickup service, you must select a pickup location (“Pickup Location”) and an available pickup date/time window (“Pickup Window”) offered through semestersafestorage.com or communicated by us.

We may confirm, adjust, or finalize the specific pickup time within the Pickup Window based on routing, volume, staffing, and operational constraints.

5.2 Customer Presence and Readiness

You agree to be present (or have an authorized representative present) at the Pickup Location during the Pickup Window and ensure Items are ready for pickup consistent with our packing and labeling instructions (if provided).

If you or your representative are not available, access cannot be obtained, or Items are not ready, we may treat the pickup as missed and charge a rescheduling or failed-attempt fee (if disclosed during checkout or on semestersafestorage.com), and pickup may be moved to the next available window.

5.3 Operational Changes

Pickup windows and routes can change due to weather, safety issues, traffic, building access restrictions, staffing, or other factors. We will make reasonable efforts to notify you of material changes.

6) Scheduling Changes and Missed Fees

6.1 Cancellation Fee

If you cancel your pickup and you do not provide at least one (1) week notice before your scheduled pickup date ("Pickup Date"), you agree to pay a \$75 cancellation fee.

6.2 Rescheduling Fee

If you reschedule your pickup and you do not provide at least seventy-two (72) hours notice before your scheduled Pickup Date, you agree to pay a \$75 rescheduling fee.

6.3 How Notice Must Be Provided

Notice must be provided through the methods made available on semestersafestorage.com or via the contact method listed in your order confirmation.

7) Delivery Policy

7.1 Scheduling Delivery

Before we return your stored items (the "Delivery"), you must select a delivery location (the "Delivery Location") and a delivery date/time during the delivery windows offered by Semester Safe Storage ("Delivery Times"), via semestersafestorage.com or as otherwise communicated by us. We may finalize the specific delivery time within the available Delivery Times, and you agree to be present (or have an authorized representative present) at the Delivery Location at the scheduled time.

7.2 If You Are Not Present

If you are not present at the Delivery Location at the scheduled delivery time, your items may be left without further notice in a location our team reasonably determines is appropriate, and that action will be treated as completed Delivery. After Delivery is completed, Semester Safe Storage does not assume responsibility or liability for the condition, security, loss, theft, or damage of items left at the Delivery Location.

7.3 Missed Appointment Fee

You acknowledge and agree that failure to be present (or to provide an authorized representative) at the Delivery Location at the scheduled time may result in a \$75 missed appointment fee.

7.4 Roommate or Authorized Acceptance / Permission to Leave Items

If you are not present, you may authorize another person (including a roommate) to sign for delivery. A signature by your roommate or authorized person will be treated as confirmation that the items were delivered in acceptable condition. You may also authorize us in advance (verbally or in writing) to leave items in a location you specify.

7.5 Delivery Radius / Fees Outside Radius

Unless otherwise stated during checkout on semestersafestorage.com, Delivery must be within a three (3) mile radius of the campus location where the items were picked up. Deliveries outside that radius may require an additional fee as disclosed on semestersafestorage.com.

7.6 Payment Required Before Access or Delivery

You understand and agree that access to your stored items and/or Delivery may be permitted only after all applicable fees are paid in full, as described on semestersafestorage.com or in your order confirmation.

7.7 Advance Notice for Access or Delivery Requests

You must provide at least ten (10) days' notice for any request to access stored items or to schedule Delivery.

7.8 Deliveries Outside Standard Delivery Times

If you request Delivery outside the Delivery Times provided by Semester Safe Storage, you may be required to pay an additional fee as disclosed on semestersafestorage.com.

7.9 Changes to Delivery Date or Delivery Location

Changes to the Delivery date or Delivery Location must be communicated to us at least fourteen (14) days prior to either (a) the original Delivery date or (b) the modified Delivery date, whichever is earlier. Changes may require additional fees as disclosed on semestersafestorage.com.

8) Restricted Items

You agree not to pack, store, or tender any of the following items through our Services:

Firearms, ammunition, explosives, or weapons

Hazardous materials or illegal items as defined by applicable federal, state, or local law

Liquids or items that may leak, spill, spoil, or otherwise pose a risk to your items or others' items

Cash, jewelry, collectibles, or other high-value items, or items that are unique/irreplaceable

If you pack or store any restricted items, you assume all liability for those items and any resulting damage or loss, and you agree to indemnify and hold Semester Safe Storage harmless for any related claims, damages, fines, losses, or liabilities caused by your failure to comply with these restrictions.

We reserve the right to refuse storage of any item we believe is illegal, hazardous, or likely to damage facilities, vehicles, equipment, or other customers' items. We also reserve the right to refuse storage of any item for any reason. We may open and inspect any package submitted for storage or shipping where we reasonably believe it is necessary for safety, compliance, or operational reasons, to the extent permitted by law.

9) Packing and Additional Protection

9.1 Packing Is Your Responsibility

You agree to review and follow packing tips and guidance published on semestersafestorage.com. You acknowledge that packing your items is solely your responsibility.

10) Payment Policy

10.1 Payment Method

You agree to pay for Services via credit card or another payment method made available through semestersafestorage.com.

10.2 Reservation Fee

A reservation fee is required at sign-up. The reservation fee reserves your spot for seasonal storage and allows us to plan logistics and allocate labor and vehicle resources for your service.

10.3 Reservation Fee Refundability

Unless otherwise stated at checkout, the reservation fee is fully refundable until two (2) weeks prior to your scheduled pickup date or the shipping of your free packing supply kit (if applicable)—whichever occurs first. After that point, the reservation fee becomes non-refundable due to commitments made on your behalf.

10.4 Supply Kits

Supply kits are shipped from a regional distribution center and typically arrive within 10 business days prior to pick-up. We recommend making your reservation at least two (2) weeks prior to your pickup date to support timely delivery of supplies. Once supplies are shipped, no refunds or credits will be issued.

11) Payment Processing and Authorization

We use a third-party payment processor to process payments for Services booked on semestersafestorage.com. You authorize Semester Safe Storage and the payment processor to charge your selected payment method for amounts required for the Services you select, including applicable taxes, service fees, rescheduling/cancellation fees, missed appointment fees, and other charges disclosed during checkout or in your order confirmation (collectively, “Fees”).

Semester Safe Storage does not store your full payment card information; payment details are handled by the third-party payment processor.

12) Invoicing, Auto-Charge, Late Fees, and Non-Payment

12.1 Invoice Availability After Pickup

After we pick up your Items, a final invoice (your “Invoice”) will be made available through your customer account portal or otherwise provided to you through semestersafestorage.com (or the contact method tied to your order).

12.2 Authorization to Charge After Three (3) Days

Unless otherwise required by applicable law, you authorize Semester Safe Storage to charge the payment method on file for the full amount due shown on your Invoice after three (3) days from when the Invoice is made available, including any applicable fees and charges.

12.3 Late Fees

We will make reasonable efforts to obtain payment. If your Invoice is not paid in full, you may be assessed late fees. Without limiting any other rights we may have:

- If a balance remains outstanding seven (7) days after an Invoice is sent/made available, a \$25 late payment fee may be assessed; and
- An additional \$5 late fee may be assessed for each additional seven (7) day period the balance remains unpaid, unless your Invoice or semestersafestorage.com discloses a different late-fee schedule.

12.4 Payment Processing Issues Do Not Remove Your Obligation

If you provide incorrect payment information or if payment processing fails, is blocked, or is otherwise inhibited for any reason, you remain responsible for paying all amounts due until they are paid in full and successfully received by Semester Safe Storage.

12.5 Right to Withhold Items Until Paid

If you fail to pay amounts due, Semester Safe Storage may retain possession of your Items and refuse access and/or Delivery until all balances (including late fees and any related charges) are paid in full.

12.6 Delivery Delays and Additional Charges Caused by Non-Payment

You acknowledge that delayed payment may cause delays in scheduling Delivery and may result in additional fees (including rescheduling or missed appointment fees) due to changes required to complete Delivery.

12.7 Collections; Collection Costs

If your account becomes delinquent, we may refer it to a collections agency or pursue other lawful methods to collect amounts due. You agree you are responsible for reasonable collection costs, including collection agency fees and any other amounts permitted by law.

12.8 Collateral / Disposition for Continued Non-Payment

Accounts that remain unpaid within the Storage Period (or other storage term selected) may result in your Items being held as collateral to the extent permitted by law. If payment is not made when due, your Items may be sold, donated, or otherwise disposed of in accordance with applicable law and these Terms. Proceeds (if any) may be applied to amounts owed, and you may remain responsible for any deficiency.

12.9 Abandonment After Missed Delivery and No Communication

If you fail to be present at the scheduled Delivery time and then fail to communicate with us to arrange an alternative, that may be treated as abandonment of your Items.

We will attempt to contact you at least four (4) times using the contact details you provided to collect outstanding amounts and/or arrange return of your Items. If you do not respond after four attempts and more than two (2) weeks have passed after the scheduled Delivery time, we may dispose of the Items as permitted by law and as we deem appropriate.

13) Additional Pricing and Services

13.1 Pricing Source; Changes

Base pricing for Services is shown on semestersafestorage.com. Prices may change from time to time without notice, but the price shown to you at checkout (or otherwise confirmed in writing) governs for that reservation, except for (a) Additional Charges described below, and (b) changes you request after booking.

13.2 Storage-Term Pricing

Unless otherwise stated at checkout, Fees are assessed per storage term (for example, a seasonal or semester storage period) selected during booking. Any additional storage beyond the included term may be billed as described elsewhere in these Terms and/or on semestersafestorage.com.

13.3 Additional Charges for Deviations From Standard Service

In addition to base Fees, the following Additional Charges may apply. You authorize us to charge these amounts when applicable. These Additional Charges exist to ensure Items can be handled and stored safely and to offset extra labor and operational costs caused by non-standard service requirements.

Special Pickup Requests (On-Demand Pickup):

Requested pickups outside our posted pickup schedule may incur a \$250 fee.

Special Delivery Requests (On-Demand Delivery):

Requested delivery outside our posted delivery windows may require a minimum \$250 fee.

Overweight or Overpacked Box:

\$25 per box for any box weighing over 50 lbs or that is overpacked such that edges/sides are rounded, bowed, or structurally unstable.

Un-taped / Inadequately Packed Items:

For items that are not packed, incorrectly packed, or inadequately taped (open sides, untaped, or incorrectly taped), \$25 per item, up to a maximum of \$100 per order/service event.

Additional Handling / Wrapping Required:

If an item is improperly wrapped for storage and requires additional wrapping (e.g., bubble wrap or moving blanket), \$15 per item.

Improperly Labeled Items:

If items are not labeled or are mislabeled (e.g., missing name, customer ID, and/or item number as required), \$25 per item.

Repack for Shipping:

If you request shipping and items are not packed for shipping (bags, bins, totes, etc.), are packed incorrectly, or are inadequately taped, \$35 per item.

Electronics / Cloth / Delicate Items Requiring Packaging:

If an item requires packaging due to being improperly prepared (e.g., TVs not in original packaging, bedding, headboards, similar delicate items), \$35 per item.

Unthawed Refrigerator:

If a refrigerator is not completely thawed prior to pickup, \$50.

Items Stored Inside a Refrigerator:

If a refrigerator is used as a storage container for other items, \$75, and the refrigerator may also be subject to overweight/extra handling fees where applicable.

Last-Minute In-Room Addition (Within One Hour):

If an in-room Pickup or Delivery is requested within one (1) hour of the scheduled Pickup/Delivery time, \$35 (or \$70 total, where applicable based on how the service is structured and disclosed at checkout).

Pickup Cancellation / Rescheduling:

A \$75 fee applies for each cancellation or reschedule that does not meet the notice requirements stated in Section 6.

Distant Delivery (Outside Standard Area):

If the Delivery Location is outside the standard delivery radius/service area disclosed on semestersafestorage.com, you must pay the applicable special delivery fee or select shipping (if offered), plus any associated fees.

Disposal of Items (Customer-Requested):

If you instruct us that you do not want Items returned and request disposal, \$30 per Item for handling and disposal.

Promotional Pricing:

Promotional discounts apply only to base Service Fees for the selected Services. Promotions do not apply to Additional Charges, late fees, rescheduling fees, or other add-on charges.

Outstanding Balance Late Fee (Restated for Clarity):

If a balance remains outstanding after seven (7) days from when the Invoice is sent/made available, a \$25 late payment fee may be assessed, plus an additional \$5 for each additional seven (7) day period the balance remains unpaid (unless a different schedule is disclosed on your Invoice or semestersafestorage.com).

14) Insurance, Declared Value Coverage, and Claims for Loss or Damage

14.1 Not Insurance

Semester Safe Storage does not sell or provide insurance. Any “declared value” protection described in these Terms is not an insurance policy. If you want broader protection, you should obtain insurance through an insurer of your choice.

14.2 Automatic Declared Value Coverage for Stored Items

For Items stored with Semester Safe Storage, we provide automatic declared value protection only for loss or damage caused by our negligence, up to \$100 per Item.

The \$100 limit is per Item, not per individual object inside an Item.

A sealed box/bin/tote/trunk is treated as one Item. Contents inside that container are not separately valued at \$100 each.

Example: If one box contains two shoes worth \$100 each and the box is lost, the maximum recovery under automatic declared value protection is \$100 total for that box.

Unless you purchase additional declared value coverage (see below), you agree that each Item’s value is no more than \$100, and our liability is limited accordingly.

14.3 Your Responsibility to Declare Full Value

If you do not declare and purchase declared value coverage that reflects the full replacement value of your Items, you agree you are assuming the risk of loss above the declared value limit. This includes loss or damage from events such as burglary, vandalism, water, fire, vermin, or pests—except to the extent we are legally liable and only up to the declared value amount you purchased.

Semester Safe Storage (and our affiliates, employees, and authorized representatives) are released from liability for losses beyond the declared value limits described in these Terms.

14.4 Additional Declared Value Coverage

If an Item's replacement value is more than \$100, we strongly recommend purchasing additional declared value coverage (if offered for your service on semestersafestorage.com).

Unless stated otherwise at checkout on semestersafestorage.com:

You may not purchase additional declared value coverage for more than \$400 for any single Item.

You may not claim a total declared value of more than \$1,000 across all Items in an order.

Cost: Each additional \$100 of declared value costs \$5 in additional charges.

Example: An Item declared at \$400 (i.e., \$300 above the included \$100) would add \$15 (or if priced as \$5 per \$100 total declared value, then \$20). The controlling pricing method is what is shown during checkout on semestersafestorage.com - that is the number that will govern if there's any mismatch.

14.5 How to Purchase Additional Declared Value

To purchase additional declared value coverage, you must:

- 1) Write the declared value clearly on the label of each individual Item (as instructed on semestersafestorage.com), and
- 2) Pay for the additional declared value coverage before pickup (as confirmed in your account/checkout).

If an Item is improperly labeled, missing required label information, or the declared value is unclear, that Item will be treated as covered only by the \$100 per Item automatic declared value limit. You may not claim more than \$100 for an improperly labeled Item.

14.6 Shipping: Declared Value Changes Once Items Transfer to a Carrier

If we offer shipping services and your Items are transferred to a third-party shipping provider, you understand and agree:

Semester Safe Storage is not responsible for loss or damage occurring after Items are released to the third-party carrier.

The automatic \$100 declared value coverage described in Section 14.2 does not apply once Items are in the custody of the shipping carrier, unless we expressly state otherwise in writing.

14.7 Declared Value Coverage Exclusions and Limitations

Declared value coverage (basic or additional) applies only to loss or damage caused by Semester Safe Storage's negligence and does not cover, include, or apply to:

- 1) Unpackaged/unprotected items, including furniture not wrapped or protected
- 2) Cash, coins, jewelry, collectibles, or items of exceptional/high value
- 3) Items of intangible or undefinable value (sentimental or irreplaceable)
- 4) Extremely fragile items (e.g., glass, mirrors)
- 5) Electronics not packed in original manufacturer packaging; and electronics with no evidence of external packaging damage (no coverage for purely "non-working" claims without packaging damage)
- 6) Inadequately packed items
- 7) Concealed/internal damage not visible from the outside of the packaging
- 8) Wheels/casters on common furniture
- 9) Minor cosmetic damage from normal handling (including scratches, nicks, and cuts)
- 10) Damage to outer storage containers (plastic totes, suitcases, trunks, etc.)
- 11) Damage from natural disasters, terrorism, war, or acts of God
- 12) Damage due to atmospheric conditions affecting heat/cold-sensitive items
- 13) Loss or damage occurring while Items are not in our possession (or that of an affiliate/authorized agent)
- 14) Loss or damage caused by forces outside our reasonable control
- 15) IKEA/particle-board furniture/items
- 16) Plastic storage containers

14.8 Visible Damage Requirement; Concealed Damage

Damaged Items must have clear indications of physical damage to the exterior packaging or container. We are not responsible for internal damage that is concealed within intact outer packaging.

14.9 Claims Deadline

All claims for loss or damage must be submitted within twenty-four (24) hours of the delivery date/time (or within the timeframe shown on semestersafestorage.com, if different). Late claims may be denied.

14.10 Risk Above Declared Value; Your Option to Insure

Any risk of loss above the declared value limit is assumed by you. You may transfer that risk to an insurance company by purchasing insurance independently. We do not provide insurance coverage of any kind.

14.11 Maximum Liability; Storage Term Limitation

To the fullest extent permitted by law, Semester Safe Storage's maximum liability for loss, damage, expense, or cost is limited to the applicable declared value coverage amount and is further limited to losses occurring during the applicable storage term and while Items are in our possession (or the possession of an authorized affiliate/agent).

14.12 Damage Caused by Your Items

You are responsible for any damage your Items cause to the property of others (including facilities, vehicles, equipment, and other customers' property).

14.13 Shipping Claims Through UPS (If You Choose Shipping)

If your Items are shipped via UPS (or another third-party carrier), you acknowledge and agree that Semester Safe Storage is not liable for loss or damage that occurs while Items are in the custody of the carrier. Carrier claims are handled by the carrier, and the amount (if any) reimbursed is determined by the carrier under its rules.

If you receive a shipment that is damaged or missing contents, take the following steps immediately:

Photograph everything. Take clear photos of:

The outside of the box/package (all sides), and

The inside, including packing materials and the damaged Item(s).

Do not discard anything. Keep the box, packing materials, and merchandise. Do not throw them away and do not mail them back unless the carrier instructs you to do so.

Document timing and details.

Record the delivery time (or the time you discovered the issue if you were not present at delivery).

Write a description of the damage (external and internal) and which Item(s) are affected.

Document packing protection.

Note how the Item was protected (e.g., bubble wrap, moving blanket, foam).

You understand that while we may reinforce packages with tape, special packaging and protection is your responsibility, and we are not responsible for damage to contents caused by inadequate internal packing.

Submit your evidence.

Email your photos and written description, including the Item description, estimated value, and damage details, along with your tracking number and contact information, to the support contact listed on semestersafestorage.com (or in your order confirmation).

Carrier claim submission.

Where applicable, the shipper/carrier claim process may be initiated by the shipper of record. The carrier claim process can take 10 business days or longer, depending on carrier timelines and investigations.

If you are not present at delivery, the condition and delivery notes in the carrier record and/or any condition notes associated with your order may be used to help evaluate what occurred. Once Items are delivered and are no longer in the possession of Semester Safe Storage or our representatives, we do not assume liability for loss or damage occurring afterward.

14.14 Claims for Loss or Damage While Items Are in Our Possession (Non-Carrier Claims)

This section applies only to claims for loss or damage that allegedly occurred while Items were in the possession of Semester Safe Storage (or our authorized agents/affiliates) and not while in the custody of a third-party carrier.

14.14.1 Reporting Deadline

All claims must be reported in accordance with Section 14.9 (claims deadline) and must be reported no later than ten (10) days after the Delivery time/date. Claims not reported within ten (10) days will be considered waived.

14.14.2 Our Review Timeline

If you submit a complete claim with supporting information, we will review it and provide a response within thirty (30) days of receipt of a completed claim, unless circumstances require additional time (for example, if we need to investigate or request additional documentation).

14.14.3 Claim Payout Limit

If we approve a claim, our payment obligation (if any) is limited to the least of:

- The reasonable cost to restore the Item to its pre-damage condition;
- The Item's actual replacement value; or
- The applicable basic or purchased declared value coverage for that Item (as described in Section 14).

15) Disclaimers

YOU UNDERSTAND AND AGREE THAT YOUR USE OF semestersafestorage.com AND THE SERVICES IS AT YOUR OWN RISK. To the fullest extent permitted by law, the Website and Services are provided on an "AS IS" and "AS AVAILABLE" basis.

Semester Safe Storage (including our owners, managers, employees, contractors, affiliates, successors, assigns, and agents) disclaims all warranties of any kind, whether express, implied, statutory, or otherwise, including without limitation implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement.

We do not guarantee that:

The Services will meet your requirements or expectations;

The Website will be uninterrupted, timely, secure, or error-free;

Defects will be corrected; or

The Website or any servers used to provide it are free of viruses or other harmful components.

We do not warrant the accuracy, completeness, or reliability of any content, information, or materials made available on or through semestersafestorage.com, including any content provided by third parties. We are not responsible for third-party websites, links, advertisements, or services that may be referenced or accessible through the Website.

No advice or information (whether oral or written) you obtain from Semester Safe Storage or through the Website creates any warranty not expressly stated in these Terms.

Some jurisdictions do not allow certain warranty disclaimers, so some of the above may not apply to you.

16) Limitation of Liability

To the fullest extent permitted by law, Semester Safe Storage will not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits, revenue, data, goodwill, or business opportunities, arising out of or related to:

Your use of, or inability to use, semestersafestorage.com;

Any Services obtained through the Website; or

Any acts or omissions of third parties (including carriers) not under our control,

even if we have been advised of the possibility of such damages.

To the extent liability cannot be excluded under applicable law, our total liability for any claim will not exceed the fees you paid to Semester Safe Storage for the specific Service giving rise to the claim (or the minimum amount required by law, if greater).

Time Limit to Bring Claims: To the fullest extent permitted by law, no claim, lawsuit, or action may be brought against Semester Safe Storage more than six (6) months after the event giving rise to the claim occurred.

Some jurisdictions do not allow limitations on liability or time limits for bringing certain claims, so some of the above limitations may not apply to you.

17) Remedies for Breach

If we believe that you have violated these Terms, infringed intellectual property rights, violated privacy/confidentiality principles, threatened anyone's safety, or used abusive/offensive language, Semester Safe Storage may take any action we deem appropriate, including:

Disclosing information about you to law enforcement or to a third party that credibly claims its rights have been violated (to the extent permitted by law);

Blocking access to the Website (including by blocking an IP address) and/or notifying your internet service provider;

Suspending or terminating your account and/or access to semestersafestorage.com and related Services;

Removing or moderating content you submit through the Website; and/or

Taking any other action available under these Terms, equity, or applicable law.

18) Indemnification

You agree to defend, indemnify, and hold harmless Semester Safe Storage and our affiliates, owners, managers, members, officers, directors, employees, contractors, agents, partners, and licensors from and against any and all claims, demands, damages, losses, liabilities, costs, and expenses (including reasonable attorneys' fees) arising out of or relating to:

Your access to or use of the Website or Services;

Any injury, death, or property damage arising from or relating to your Items or your use of the Services;

Your violation of any third party's rights, including intellectual property or privacy rights;

Your breach of these Terms or non-compliance with any applicable law; or

Any harm you cause to any third party in connection with the Services (whether direct, indirect, special, or consequential).

This indemnification obligation survives termination of these Terms.

19) No University Affiliation

Semester Safe Storage is a privately owned business and is not affiliated with, endorsed by, or sponsored by any university, college, or campus housing department.

20) Governing Law and Jurisdiction

These Terms are governed by the laws of the State of Colorado, without regard to conflict-of-law principles.

You agree that any dispute arising out of or relating to these Terms, the Website, or the Services will be brought exclusively in the state or federal courts located in Colorado, and you consent to personal jurisdiction and venue in those courts, except where applicable law requires a different forum.

21) Miscellaneous

21.1 Assignment

Semester Safe Storage may assign or transfer our rights and obligations under these Terms, in whole or in part, without your consent. You may not assign these Terms without our prior written consent.

21.2 Severability

If any provision of these Terms is held invalid or unenforceable by a court of competent jurisdiction, that provision will be enforced to the maximum extent permissible and the remaining provisions will remain in full force and effect.

21.3 No Waiver

If we do not enforce a provision of these Terms, that does not mean we waive our right to enforce it later. Any waiver must be in writing and signed by Semester Safe Storage to be effective.

22) Contact Information

To contact Semester Safe Storage with any questions regarding our policies and Terms and Conditions, please email us at support@semestersafestorage.com.